

2025 Holiday Season Reminder

As the holiday season approaches, we encourage you to take a moment to update your eConsult Specialist availability on the OTNhub before enjoying some well-deserved time off to celebrate.

If you plan to be unavailable to manage eConsults, please adjust your out-of-office settings on the OTNhub to ensure no cases are assigned to you during your time away. For step-by-step guidance to update your availability, please refer to the [Setting eConsult Service Option - Availability instructions](#).

To change your settings on the Champlain eConsult BASE™ service, you can access your profile and click the edit button then input your away dates in the “Unavailability” section or notify the team at econsultsupport@healthcareworks.ca.

Traveling Outside Canada?

If you log in to your OTNhub account using ONE ID, please be aware that ONE ID security restricts access from outside Canada and the United States.

Thank you for your ongoing support of the Ontario eConsult service and happy holidays!

HAPPY HOLIDAYS!

from the Ontario eConsult Centre of Excellence

Please note, our office is closed over the Christmas holidays, and we will be responding to urgent requests between December 25th, 2025 and January 1st, 2026.