

2025 Vacation Season Reminder



As the summer vacation season approaches, we encourage you to take a moment to update your eConsult Specialist availability before enjoying some well-deserved time off!

If you plan to be unavailable to manage eConsults, please adjust your out-of-office settings on the OTNhub to ensure no cases are assigned to you during your time away. For step-by-step guidance to update your availability, please refer to the Setting eConsult Service Options - Availability instructions.

To change your settings on the Champlain eConsult BASE™ service, you can access your profile and click the edit button then input your away dates in the “Unavailability” section or notify the team at econsultsupport@healthcareworks.ca.

Traveling Outside Canada?

If you log in to your OTNhub account using ONE ID, please be aware that ONE ID security restricts access from outside Canada and the United States.

Thank you for your ongoing support of the Ontario eConsult service!

Sincerely,

The Ontario eConsult Program