

# Send an Ocean to Ontario eConsult from TELUS CHR - Quick Guide

Hosted on the secure-web based OTNhub platform, Ontario eConsult is a digital health tool that allows clinicians, nurse practitioners and midwives timely access to specialist advice for patient-specific inquiries and often eliminates the need for an in-person specialist visit.

## Before You Start:

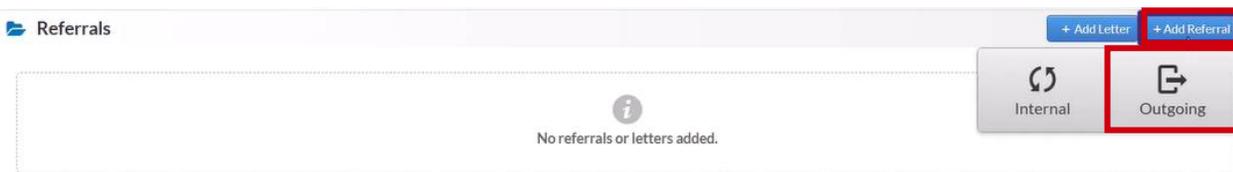
To use this integration for 1-way eConsult case submission (sending only), via Ocean to the OTNhub, clinicians must:

- Be using an instance of TELUS CHR.
- Be set up with Ocean eReferral
- Have an OTNhub account (ONEID or OTN credentials)
- **NOTE: This workflow cannot be completed by a delegate**

## Initiate an eConsult from TELUS CHR EMR

### EMR Steps (Recommended Workflow)

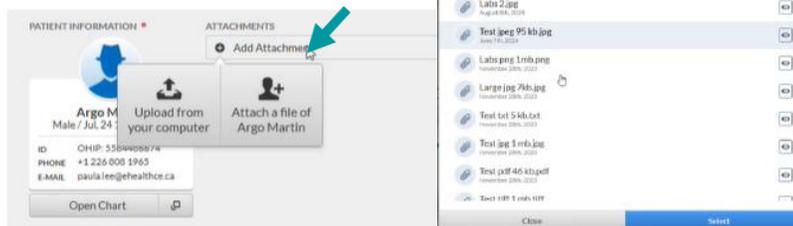
1) Type your eConsult question to the specialist, as part of your encounter note, in the Patients chart, in TELUS CHR. Scroll to "Referrals", click "Add Referral" and select "Outgoing" to open the "New Referral" window.



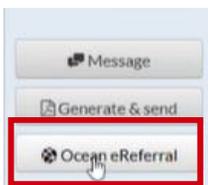
2) In the "New Referral" window, select the reason for the referral (defaulted to "Consultation"), review the "Date Added" and select the "Ordering Provider". The encounter note will be automatically included in the "Attachments" section.



3) Add additional attachments as required.



4) Click on the "Ocean eReferral" button to re-redirect to the Ocean Healthmap.



# Accessing Ontario eConsult via the Ocean Healthmap Ocean

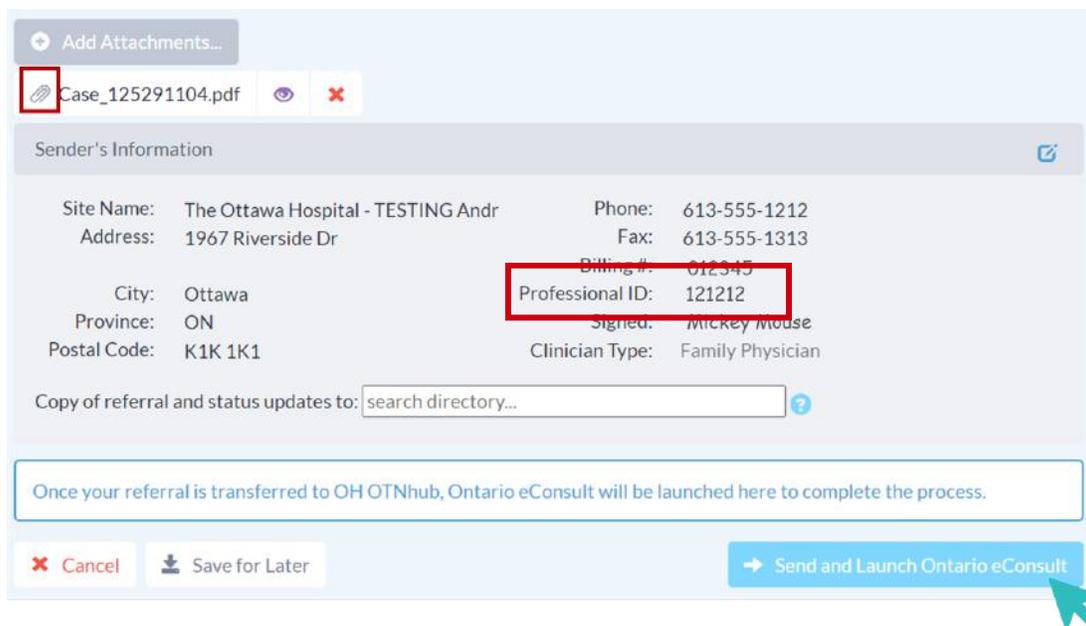
1) Search for "Ontario eConsult" in the Ocean Healthmap (bookmark this as a favorite).



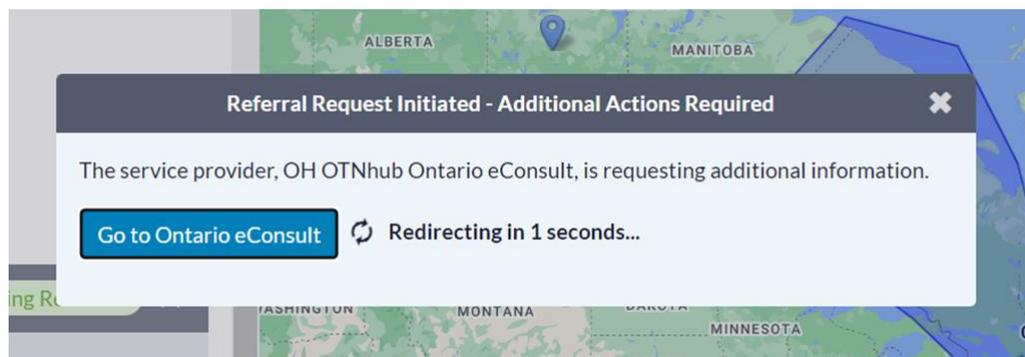
2) Click "Send Ontario eConsult", within the Ontario eConsult listing.



3) Review form for accuracy and then click "Send and Launch Ontario eConsult".



4) Launch to OTNhub to submit the eConsult case.



## Submit an eConsult Case on the OTNhub

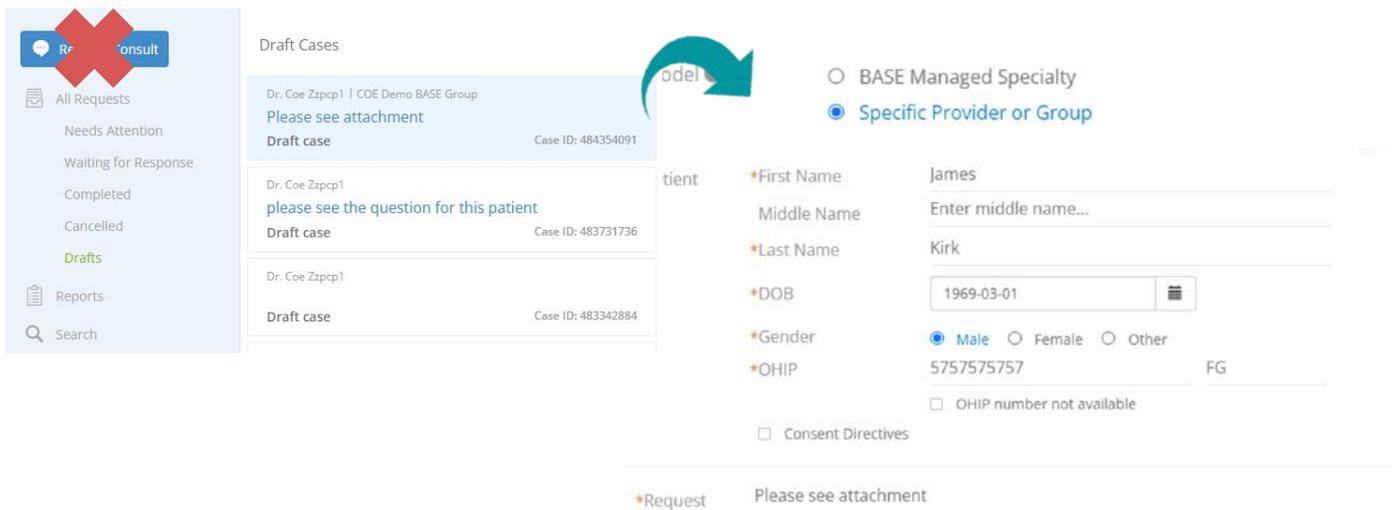
On the re-redirect from Ocean, you will be prompted to log in to the OTNhub using ONEID or OTN credentials.

Sign In using

Once logged in, OTNhub will open with a **draft case already in progress** (do not choose "Request Consult").

1) Choose eConsult Model ("BASE Managed Specialty" or "Specific Provider or Group").

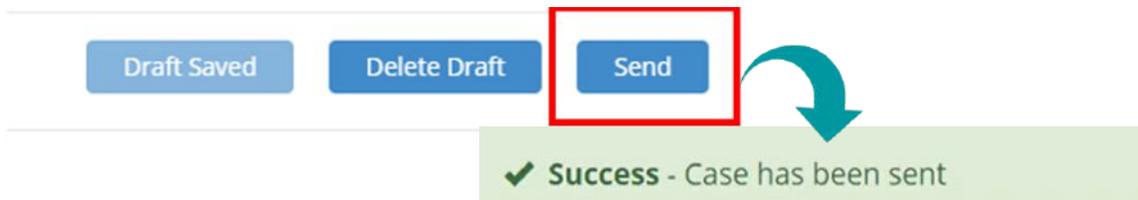
Once the model is selected, patient information and any attachments selected from the EMR will be displayed on the eConsult form.



The screenshot shows the OTNhub interface. On the left is a navigation menu with options: All Requests, Needs Attention, Waiting for Response, Completed, Cancelled, Drafts (highlighted), Reports, and Search. The main area is titled "Draft Cases" and lists three draft cases for "Dr. Coe Zzpcp1 | COE Demo BASE Group". The first case has the request "Please see attachment" and Case ID 484354091. The second case has the request "please see the question for this patient" and Case ID 483731736. The third case has the request "Draft case" and Case ID 483342884. A green arrow points from the first case to the form on the right. The form has a "Model" section with two radio buttons: "BASE Managed Specialty" (unselected) and "Specific Provider or Group" (selected). Below this is a patient information form with fields for First Name (James), Middle Name (Enter middle name...), Last Name (Kirk), DOB (1969-03-01), Gender (Male selected, Female and Other unselected), and OHIP (5757575757, FG). There is also a checkbox for "OHIP number not available" and another for "Consent Directives". At the bottom, the "Request" field contains "Please see attachment".

2) Type the question to the specialist in the "Request" field, if this step was not completed in your EMR (added to attachments) or leave as default of "Please see attachment".

3) Review for accuracy and click "Send"



The screenshot shows the bottom of the eConsult form. There are three buttons: "Draft Saved", "Delete Draft", and "Send". The "Send" button is highlighted with a red box. A green arrow points from the "Send" button to a green success message box that says "✓ Success - Case has been sent".

### IMPORTANT NOTES:

- To use this **sending workflow**, both the OTNhub and Ocean accounts used must be linked to the same Professional ID of the requesting clinician. *This technical workflow does not support delegate functionality.*
- **Receiving your eConsult response** from the specialist, and any **additional correspondence**, still occurs directly on the OTNhub web platform. Delegates may support with this functionality. See our guide [Managing eConsults on the OTNhub](#) for more information.
- Review our [Frequently Asked Questions \(FAQ\) document](#) for more information about how to manage eConsult cases.