




eConsult Ontario eConsult Program **How to Send an eConsult in Ontario**

eConsult is a secure web-based tool that allows eligible senders timely access to specialist advice for all patients and often eliminates the need for an in-person specialist visit.

	Direct to Web (OTNhub)	Ocean to Ontario eConsult Service	Direct EMR Integration for Ontario eConsult Service	Contextual Launch through viewlet	Champlain eConsult BASE™
 Sending eConsult Questions & Receiving Advice	Questions sent by physicians, nurse practitioners, midwives & delegates via OTNhub.ca web platform. Advice received via OTNhub.ca web platform.	Questions sent by physicians, nurse practitioners & midwives , via Ocean platform , through eligible EMRs. Advice received via OTNhub.ca web platform.	Questions sent by physicians, nurse practitioners & delegates directly within EMR . Advice received directly within EMR.	Questions sent by physicians, nurse practitioners & delegates to OTNhub launched from their EMR . Advice received via OTNhub.ca web platform.	Questions sent by physicians, nurse practitioners & delegates via healthcareworks.ca platform. Advice received via healthcareworks.ca platform.
Sending eConsults Sent by MD/NP (midwife)	Yes. Sent direct to OTNhub.	Yes, Sent through Ocean to OTNhub Validated by CPSO/CNO/CMO	Yes. Sent directly within EMR interface.	Yes. Sent to OTNhub - launched through viewlet.	Yes. Sent direct to Champlain eConsult BASE™ platform
Sent by Delegate	Yes. Sent direct to OTNhub.	No. Not eligible.	Yes. Sent directly within EMR interface.	Yes. Sent to OTNhub - launched through viewlet.	Yes. Sent direct to Champlain eConsult BASE™ platform
eConsult Question to Specialist	Included with attachments or typed directly in OTNhub eConsult form.	Included with attachments or typed directly in OTNhub eConsult form.	Entered into EMR interface or included with attachments .	Included with attachments or typed directly in OTNhub eConsult form.	Included with attachments or typed directly in Champlain eConsult BASE™ form.
eConsult Attachments	Select & download/save locally. Attach manually to OTNhub eConsult form.	Select from EMR, per referral workflow. Automatically attached to Ocean & OTNhub eConsult forms.	Select from EMR. Automatically attached to eConsult case.	Select & download/save locally. Attach manually to OTNhub eConsult form.	Select & download/save locally. Attach manually to Champlain eConsult BASE™ form.
Patient information	Manually enter into OTNhub eConsult form.	Pulled from EMR , through Ocean form, to OTNhub eConsult form.	Pulled from EMR - patient in context.	Pulled from EMR - patient in context.	Manually enter into Champlain eConsult BASE™ form
Initiate eConsult	Manually launch eConsult. Click "Request eConsult".	Referral workflow from EMR. Re-direct to OTNhub with draft case in progress .	Launch eConsult interface in EMR , with patient in context.	Launch eConsult viewlet from EMR , with patient in context. Sign in to ONEID. Re-direct to OTNhub with draft case in progress .	Manually launch eConsult. Click "New eConsult"
Login Required	www.otnhub.ca sign-in	Automatic sign-in to Ocean www.otnhub.ca sign-in	Login to ONEID from EMR (ONEID sign-in page)	Login to ONEID from EMR. (ONEID sign-in page)	https://www.healthcareworks.ca/eforms/econsult sign-in
Access Required	OTNhub account ONEID or OTN login credentials	OTNhub account ONEID or OTN login credentials Ocean eReferral configuration	OTNhub account ONEID login credentials EMR configuration (includes OLIS/PKI certification)	OTNhub account ONEID login credentials EMR configuration (includes OLIS (PKI Certification) + DHDR)	HealthCareWorks credentials.
Managing Specialist Advice					
Notification to Sender or Delegate	Email - sent to address on OTNhub.ca.	Email - sent to address on OTNhub.ca.	Notification in EMR interface.	Email - sent to address on OTNhub.ca.	Email - sent to address on Champlain eConsult BASE™ profile
Managed by MD, NP, (midwife) or Delegate	Yes. Managed direct on OTNhub.	Yes. Managed direct on OTNhub.	Yes. Managed direct in EMR interface.	Yes. Managed direct on OTNhub.	Yes. Managed direct on Champlain eConsult BASE™ platform
Review Response/Request More Info/Complete Case	OTNhub - requires www.otnhub.ca sign-in	OTNhub - requires www.otnhub.ca sign-in	EMR interface - login to ONEID	OTNhub - requires www.otnhub.ca sign-in	Champlain eConsult BASE™ platform - requires sign-in
Completed Case Details Added to Patient Chart	From OTNhub : 1) Manually download PDF/upload to patient chart 2) Manually copy/paste text into patient chart 3) Push completed case through HRM® *	From OTNhub : 1) Manually download PDF/upload to patient chart 2) Manually copy/paste text into patient chart 3) Push completed case through HRM® *	Completed case details added automatically to existing patient chart.	From OTNhub : 1) Manually download PDF/upload to patient chart 2) Manually copy/paste text into patient chart 3) Push completed case through HRM® *	From Champlain eConsult BASE™ platform 1) Manually download PDF/upload to patient chart 2) Manually copy/paste text into patient chart
 Eligibility	Available to all eligible MDs, NPs, midwives & their delegates, across Ontario.	Available for Ocean Integrated EMRs only (TELUS PS Suite, OscarPRO & Accuro QHR) Available to MDs & NPs only.	Available across Ontario for select EMRs . Visit OntarioMD for up to date list of EMRs. Available to MDs, NPs & their delegates.	Available across Ontario for select EMRs . Visit OntarioMD for up to date list of EMRs. Available to MDs, NPs & their delegates.	Available to all eligible MDs and NPs & their delegates, across Ontario. Primarily used in the Champlain region.
 How do I Set it Up?	MD : Self-serve registration on CPSO portal for ONEID or OH-OTN support for OTN credentials + www.otnhub.ca for OTNhub account NPs, Midwives & Delegates : Complete ONEID registration with LRA/OH-OTN support for OTN credentials Self-serve OTNhub account creation eConsultCOE@toh.ca or complete our intake form to be directed to regional team.	Direct to Web (OTNhub) registration + Ocean configuration and technical set up eConsultCOE@toh.ca or complete our intake form to be directed to regional team.	Direct to Web (OTNhub) registration (ONEID) + OLIS (PKI Certification) + technical set up support@ontariomd.com	Direct to Web (OTNhub) registration (ONEID) + OLIS + DHDR (PKI Certification) + agreements + technical set up support@ontariomd.com	eConsultSupport@healthcareworks.ca or complete our intake form to be directed to regional team.

For more information about pushing completed eConsult cases through HRM® using the HRM® Integration for OTNhub click [here](#).

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