

Accessing Ontario eConsult through EMR Integration

What is EMR Integrated Ontario eConsult?

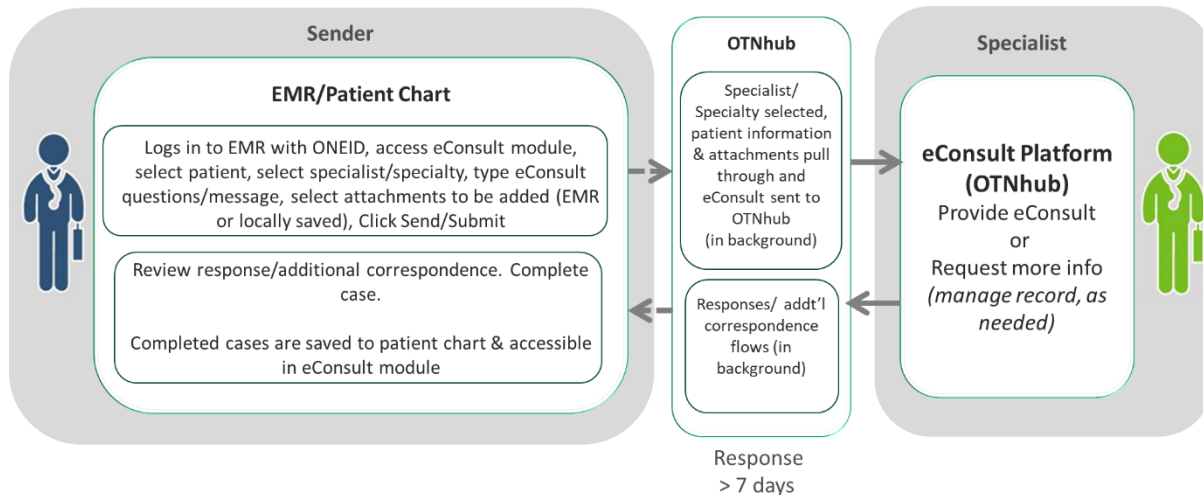
EMR Integrated Ontario eConsult allows clinicians to seamlessly request and respond to eConsults as part of their EMR clinical workflows, directly within their EMR's. Patient demographic information is auto populated into each eConsult, and documentation can be easily attached from the patient record, making charting fast and simple. More than 300 clinicians are already using eConsult through their EMRs and **90% of them have told OntarioMD** that it improves their clinical workflows and motivates them to use eConsult more frequently.

In which EMR's is fully integrated eConsult available?

EMR Integrated Ontario eConsult is currently available through **Accuro® EMR (QHR Technologies), Avaros EMR, Cerebrum (AwareMD), YES EMR, and YMS EMR**. OntarioMD is working closely with other EMR vendors to integrate the eConsult service. For an updated list of fully-EMR integrated options available, please refer to: <https://www.ontariomd.ca/emr-certification/omd-certified-emr-offerings/integrated-ehr-products>

Who Is leading EMR Integrated Ontario eConsult?

OntarioMD is leading the integration of eConsult with clinicians' Electronic Medical Record (EMR) systems. EMR-integrated eConsult complements the Ontario eConsult service currently available on OTNhub by offering clinicians an additional, convenient access point through their EMRs.



Notes: *Design based on Cerebrum & Accuro integrations, using the Ontario eConsult Service Limited integrations currently supported with YES, YMS, Avaros, Cerebrum/AwareMD and QHR/Accuro

Why isn't my EMR listed?

Access to the EMR integrated Ontario eConsult service will depend on the EMR vendor's specific timeline for incorporating eConsult into their EMR offerings. All OntarioMD-certified EMR vendors are encouraged to review the [EMR eConsult specification](#) and contact emr@ontariomd.com to facilitate deployment.

We encourage users to contact their EMR vendor and to continue using eConsult through [OTNhub](#) until your EMR is integrated with eConsult. Contact eConsultCOE@toh.ca or fill out our [intake form](#) for support with sending eConsults through the OTNhub.

What do I need to use EMR Integrated Ontario eConsult?

Clinicians using an eligible EMR who are interested in getting set up with EMR Integrated eConsult should contact support@ontariomd.com. A regional practice advisor will connect with the clinic/clinician to provide them with information and next steps.

Clinicians interested in using EMR integrated eConsult must:

- Be using an EMR that is eligible for [EMR integrated eConsult](#).
- Be using a version of the EMR that is [certified by OntarioMD](#).
- Clinic: Must have OLIS (valid PKI Certificate)
- User: Must be eligible for a ONEID account to send an eConsult.

Where can I get more information about how to send an eConsult, using EMR Integrated Ontario eConsult?

The specific functionality of this integration varies from EMR to EMR and supporting documentation and training materials for these integrations are the responsibility of the EMR vendor to create and maintain.

Publicly available resources are listed here:

Accuro QHR: [eConsult Messaging How to Guide](#) and [Videos](#)

Avaros EMR: [Getting Started with eConsults & Managing eConsults](#)

Who do I contact to get more information about Ontario eConsult?

EMR Integrated eligible family physicians and nurse practitioners: Contact your OntarioMD Practice Advisor or email support@ontariomd.com

Not using an EMR eligible for eConsult EMR integration?

Contact eConsultCOE@toh.ca or complete our [Sender Intake form](#) to learn about other ways to send an eConsult.

Specialists who wish to receive/respond to eConsult inquiries: Complete the eConsult [Specialist Intake form](#) or contact the Ontario eConsult Centre of Excellence at eConsultCOE@toh.ca

OTNhub Technical questions: Contact OTN at 1-855-654-0888 or customercare@otn.ca