

Send an Ocean to Ontario eConsult from TELUS PS Suite (PSS) - Quick Guide

eConsult, along with eReferral, are the first two initiatives of the **Ontario eServices Program**. Ontario eConsult is a secure web-based tool hosted on the OTNhub.ca, that allows clinician senders timely access to specialist advice.

Before You Start:

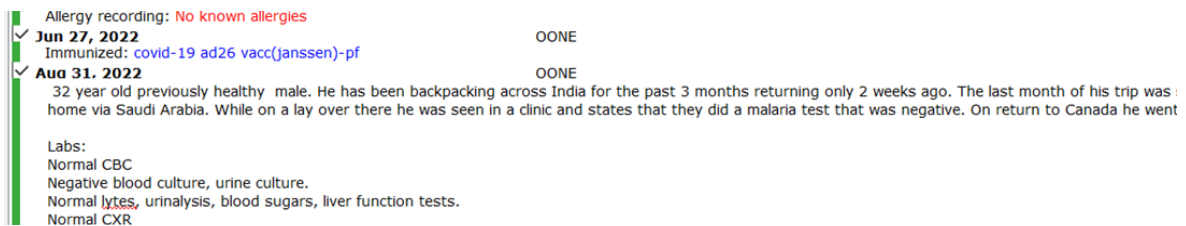
To use this integration for 1-way eConsult case submission (sending only), via Ocean to the OTNhub, clinics/clinicians must:

- Be using an instance of TELUS PS Suite (PSS)
- Be set up with Ocean eReferral
- Have an OTNhub account (ONEID or OTN credentials)

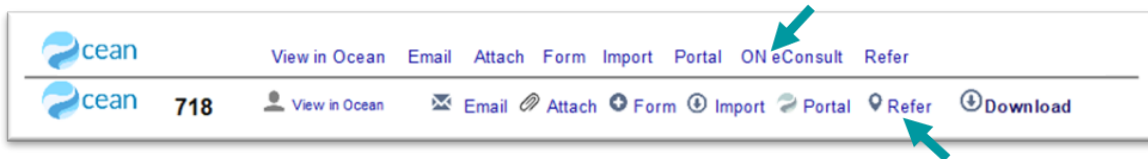
Initiate an eConsult from TELUS PS Suite EMR PS SUITE EMR

EMR Steps (Recommended Workflow)

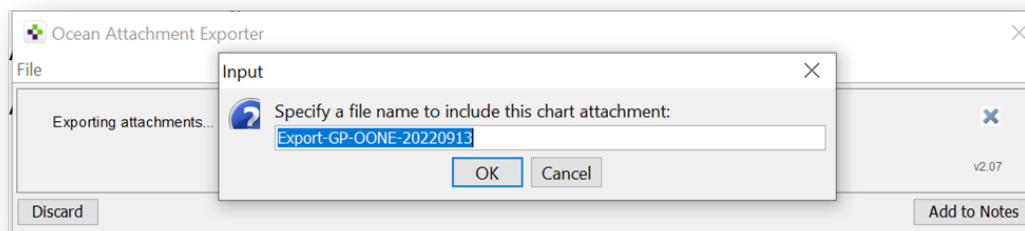
- 1) Type your eConsult question to the specialist, as a progress note (Ctrl/Cmd +N), in the patient Record, in TELUS PS Suite (PSS).
- 2) Select the new progress note & any additional patient chart information to be included, by “green barring” the items to be attached to the eConsult.



- 3) Click the “ON eConsult” button (updated toolbar) or the “Refer” button (old toolbar) to launch the Ocean Healthmap.



- 4) Review the file name and click “OK” – redirects to Ocean Healthmap
Note: If you edit the default file name provided, please ensure that it does not include a “,” i.e.. patientfirstname, lastname)
Specialists using Chrome cannot open attachments with a “,” in the file name



Accessing Ontario eConsult via the Ocean Healthmap Ocean

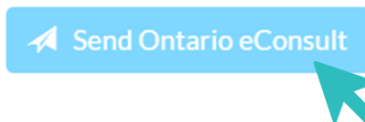
The "Ontario eConsult" service listing is now available in the Ocean Healthmap!

1) Search for "Ontario eConsult" in the Ocean Healthmap (bookmark this as a favorite).

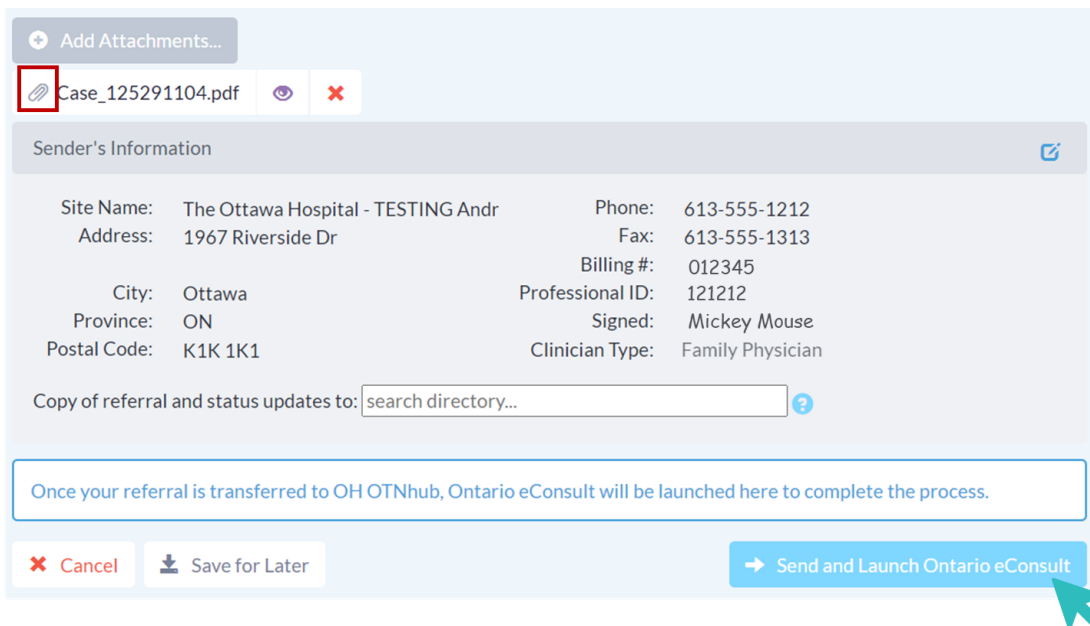
TELUS PS Suite users with the upgraded toolbar installed will be launched into the form directly.



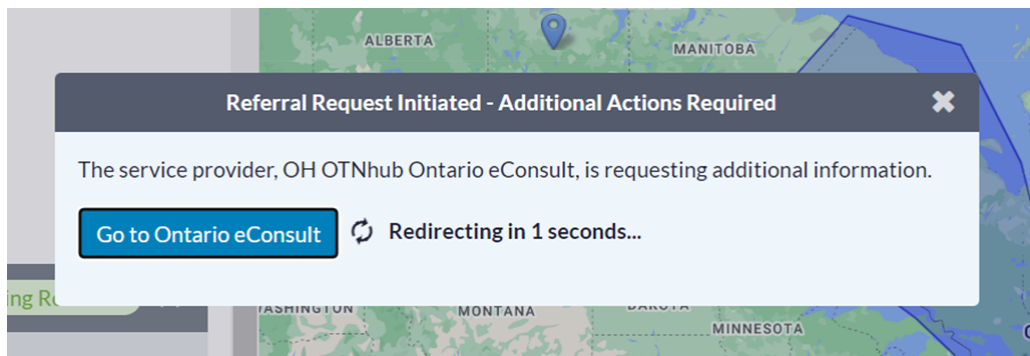
2) Click "Send Ontario eConsult", within the Ontario eConsult listing.



3) Review form for accuracy and then click "Send and Launch Ontario eConsult".

A screenshot of the Ontario eConsult form. At the top, there is an "Add Attachments..." button and a file named "Case_125291104.pdf" which is highlighted with a red box. Below this is the "Sender's Information" section, which includes fields for Site Name, Address, City, Province, Postal Code, Phone, Fax, Billing #, Professional ID, Signed, and Clinician Type. At the bottom of the form, there is a "Copy of referral and status updates to:" field with a search directory dropdown. A blue box at the bottom of the form contains the text: "Once your referral is transferred to OH OTNhub, Ontario eConsult will be launched here to complete the process." At the very bottom, there are three buttons: "Cancel", "Save for Later", and "Send and Launch Ontario eConsult". A blue arrow points to the "Send and Launch Ontario eConsult" button.

4) Launch to OTNhub to Submit eConsult Case



Submit an eConsult Case on the OTNhub

On the re-redirect from Ocean, you will be prompted to log in to the OTNhub using ONEID or OTN credentials.

Sign In using

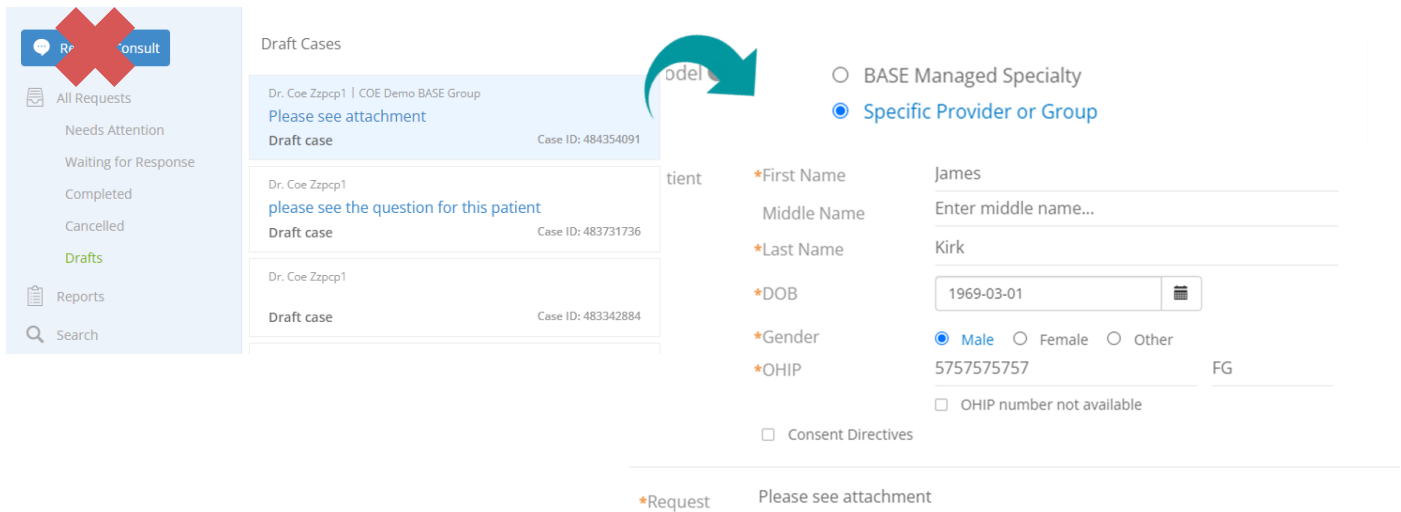
ONE® ID

OTN Credentials

Once logged in, OTNhub will open with a **draft case already in progress** (do not choose "Request Consult").

1) Choose eConsult Model ("BASE Managed Specialty" or "Specific Provider or Group").

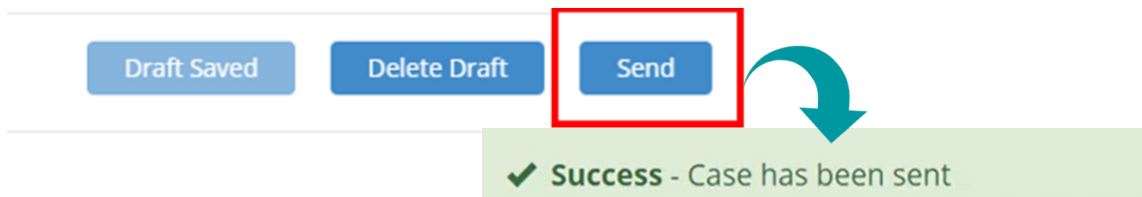
Once the model is selected, patient information and any attachments selected from the EMR will be displayed on the eConsult form.



The screenshot shows the OTNhub interface. On the left is a navigation menu with a red 'X' over the 'Request Consult' button. The main area is titled 'Draft Cases' and lists three draft cases for 'Dr. Coe Zzpcp1 | COE Demo BASE Group'. The first case is selected, showing patient information: 'Patient Name: James Kirk', 'DOB: 1969-03-01', 'Gender: Male', and 'OHIP: 5757575757'. The 'Request' field contains 'Please see attachment'. The 'Model' section has 'Specific Provider or Group' selected.

2) Type the question to the specialist in the "Request" field, if this step was not completed in your EMR (added to attachments).

3) Review for accuracy and click "Send"



The screenshot shows the bottom of the eConsult form. Three buttons are visible: 'Draft Saved', 'Delete Draft', and 'Send'. The 'Send' button is highlighted with a red box. A green arrow points from the 'Send' button to a green success message: '✓ Success - Case has been sent'.

IMPORTANT NOTES:

- Receiving your eConsult response from the specialist, and any additional correspondence, still occurs directly on the OTNhub web platform.
- To use this workflow, both the OTNhub and Ocean accounts used must be linked to the same Professional ID of the requesting clinician. *This technical workflow does not support delegate functionality.*
- Review our [Frequently Asked Questions \(FAQ\) document](#) for more information about how to manage eConsult cases.
- Check out our [videos](#) to submit an eConsult case using TELUS PS Suite or our [step-by-step user guide](#) for more details.