

# Send an Ocean to Ontario eConsult from OSCAR EMR- Quick Guide

eConsult, along with eReferral, are the first two initiatives of the **Ontario eServices Program**. Ontario eConsult is a secure web-based tool hosted on the [OTNhub.ca](http://OTNhub.ca), that allows clinician senders timely access to specialist advice.

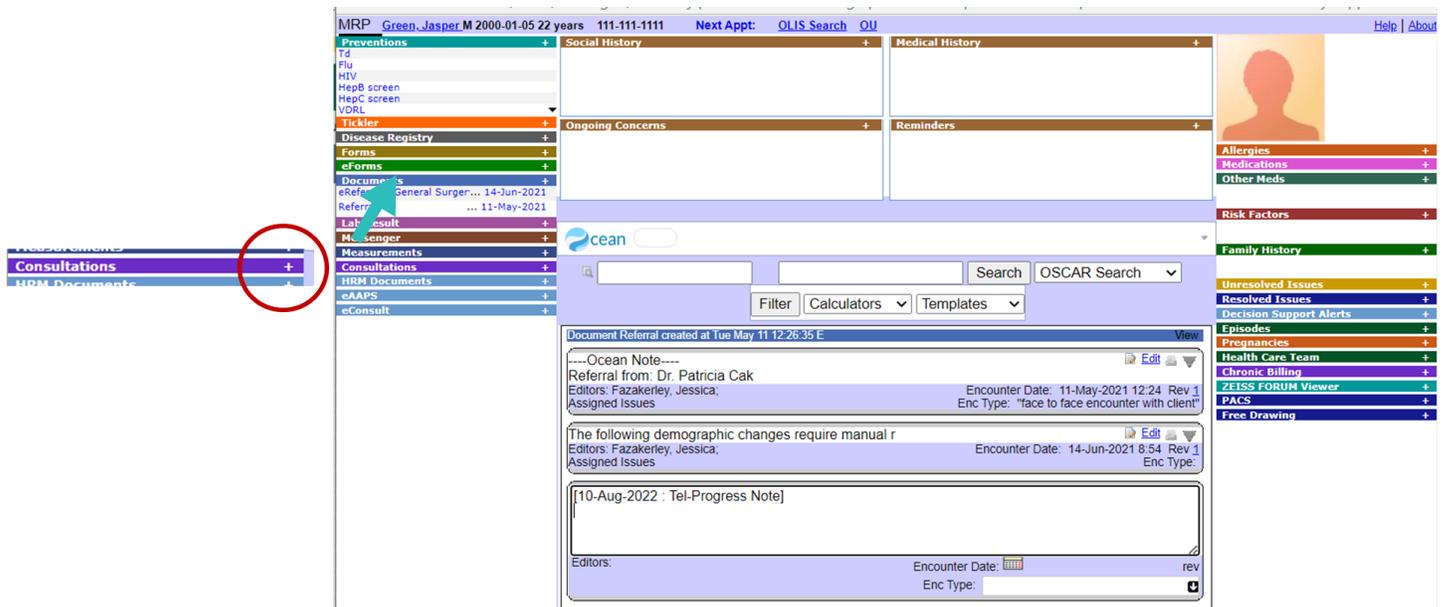
## Before You Start:

To use this integration for 1- way eConsult case submission (sending only), via Ocean to the OTNhub, clinics/clinicians must:

- Be using an instance of OSCAR PRO
- Be set up with Ocean eReferral
- Have an OTNhub account (ONEID or OTN credentials)

## Initiate an eConsult from OSCAR EMR EMR Steps (Recommended Workflow)

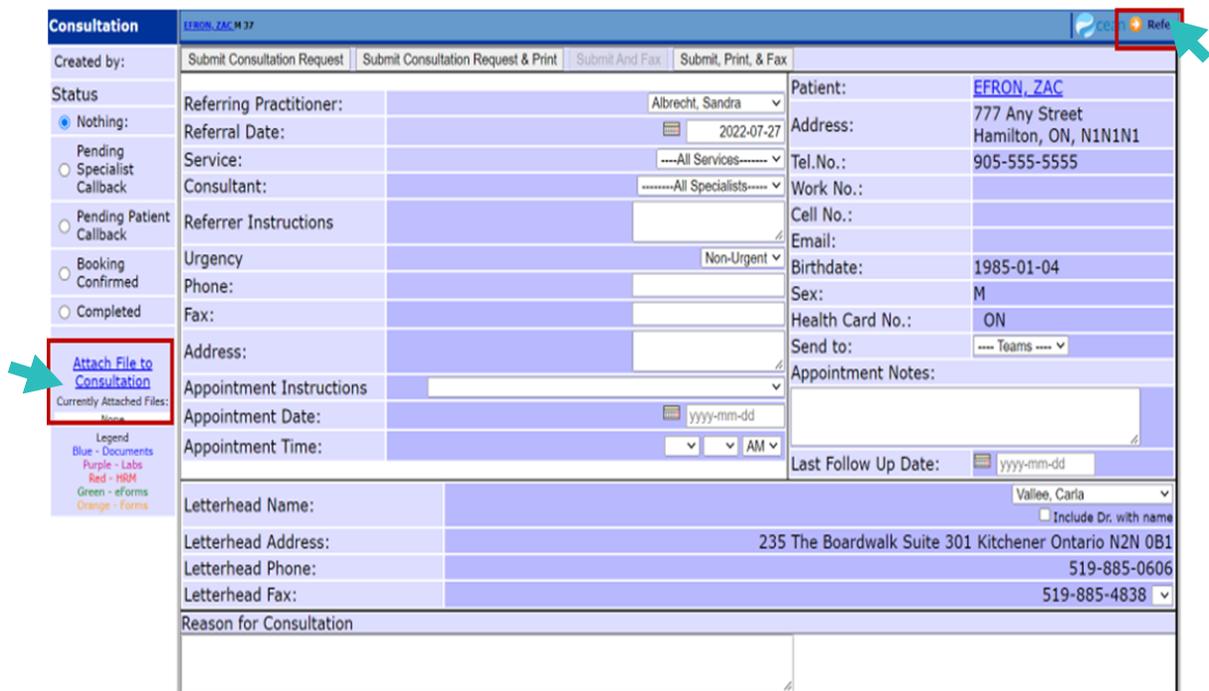
- 1) From the patient's eChart in Oscar, click the **+ sign** to begin a new consultation.



The screenshot displays the OSCAR EMR interface for a patient named Green, Jasper, M, 2000-01-05, 22 years old. The interface is divided into several sections: a left-hand navigation menu, a central patient information and chart area, and a right-hand sidebar with various clinical categories. The 'Consultations' tab in the left-hand menu is highlighted with a red circle and a blue arrow, indicating the step to click the + sign to initiate a new consultation. The central area shows a 'Document Referral created at Tue May 11 12:26:35 E' and a 'Referral from: Dr. Patricia Cak' with editors and encounter dates. The right-hand sidebar includes categories like Allergies, Medications, Other Meds, Risk Factors, Family History, Unresolved Issues, Resolved Issues, Decision Support Alerts, Episodes, Pregnancies, Health Care Team, Chronic Billing, ZEISS FORUM Viewer, PACS, and Face Drawing.

## Initiate an eConsult from OSCAR EMR

- 2) Select attachments from the patient's chart as required using the "Attach File to Consultation" link.
- 3) Select the "Refer" button, from the Consult Window, in OSCAR to take you to the Ocean Healthmap.



Consultation		EFRON, ZAC M 37		
Created by:	Submit Consultation Request   Submit Consultation Request & Print   Submit And Fax   Submit, Print, & Fax			
Status	Referring Practitioner:	Albrecht, Sandra	Patient:	EFRON, ZAC
<input checked="" type="radio"/> Nothing:	Referral Date:	2022-07-27	Address:	777 Any Street Hamilton, ON, N1N1N1
<input type="radio"/> Specialist Callback	Service:	----All Services-----	Tel.No.:	905-555-5555
<input type="radio"/> Pending Patient Callback	Consultant:	-----All Specialists-----	Work No.:	
<input type="radio"/> Booking Confirmed	Referrer Instructions		Cell No.:	
<input type="radio"/> Completed	Urgency	Non-Urgent	Email:	
	Phone:		Birthdate:	1985-01-04
	Fax:		Sex:	M
	Address:		Health Card No.:	ON
	Appointment Instructions		Send to:	--- Teams ---
	Appointment Date:	yyyy-mm-dd	Appointment Notes:	
	Appointment Time:	AM PM	Last Follow Up Date:	yyyy-mm-dd
	Letterhead Name:	Vallee, Carla		
	Letterhead Address:	235 The Boardwalk Suite 301 Kitchener Ontario N2N 0B1		
	Letterhead Phone:	519-885-0606		
	Letterhead Fax:	519-885-4838		
	Reason for Consultation			

NOTE: Clinicians may want to type their patient-specific eConsult question to the specialist, in a separate external note, to be included in their attachments (Step 2), as per their current clinical workflow.

This step can also be completed, directly in the OTNhub ("Request" field).

## Accessing Ontario eConsult via the Ocean Healthmap Ocean

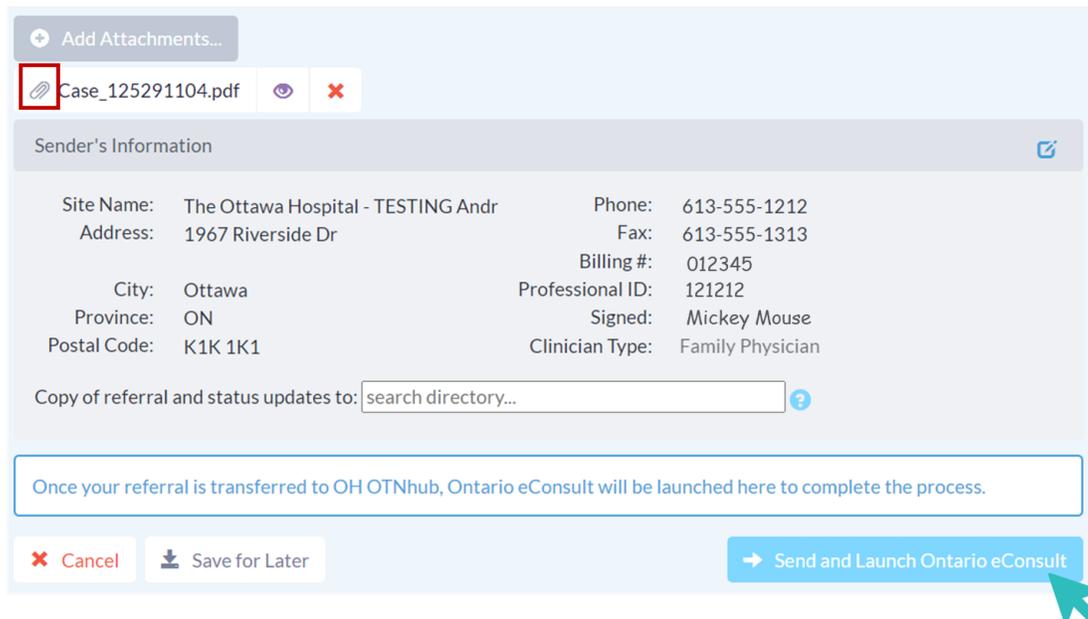
The "Ontario eConsult" service listing is now available in the Ocean Healthmap!

1) Search for "Ontario eConsult" in the Ocean Healthmap (bookmark this as a favorite).



2) Click "Send Ontario eConsult", within the Ontario eConsult listing. 

3) Review form for accuracy and then click "Send and Launch Ontario eConsult".

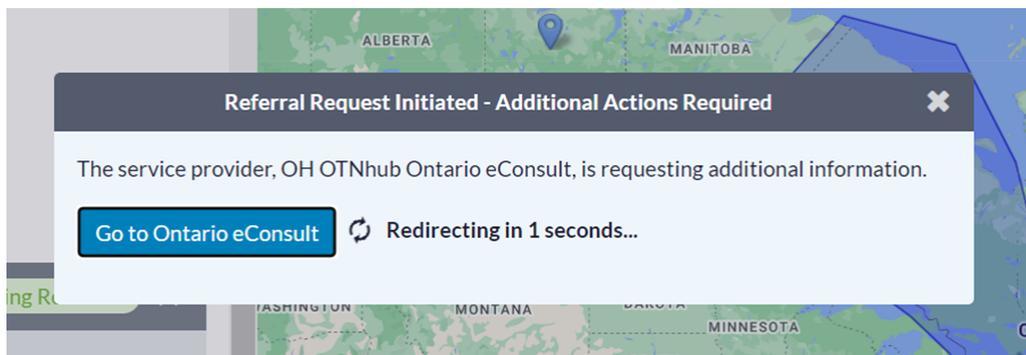


The screenshot shows the referral form for Ontario eConsult. It includes a section for "Sender's Information" with the following details:

Site Name:	The Ottawa Hospital - TESTING Andr	Phone:	613-555-1212
Address:	1967 Riverside Dr	Fax:	613-555-1313
City:	Ottawa	Billing #:	012345
Province:	ON	Professional ID:	121212
Postal Code:	K1K 1K1	Signed:	Mickey Mouse
		Clinician Type:	Family Physician

Below the form, there is a message: "Once your referral is transferred to OH OTNhub, Ontario eConsult will be launched here to complete the process." At the bottom, there are three buttons: "Cancel", "Save for Later", and "Send and Launch Ontario eConsult". A green arrow points to the "Send and Launch Ontario eConsult" button.

4) Launch to OTNhub to Submit eConsult Case.



## Submit an eConsult Case on the OTNhub

On the re-direct from Ocean, you will be prompted to log in to the OTNhub using ONEID or OTN credentials.

Sign In using

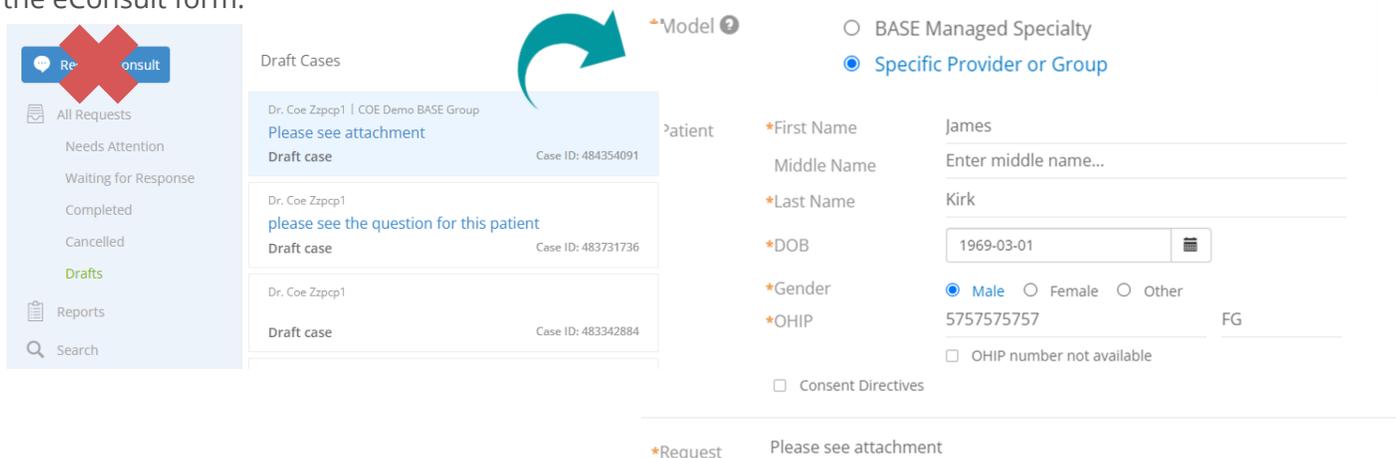
ONE® ID

OTN Credentials

Once logged in, OTNhub will open with a **draft case already in progress** (do not choose "Request Consult").

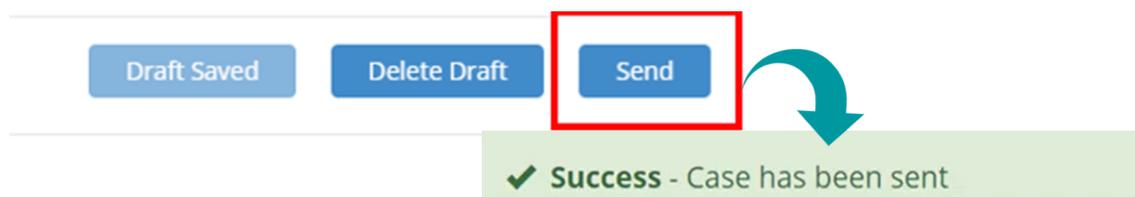
1) Choose eConsult Model ("BASE Managed Specialty" or "Specific Provider or Group").

Once the model is selected, patient information and any attachments selected from the EMR will be displayed on the eConsult form.



2) Type the question to the specialist in the "Request" field, if this step was not completed in your EMR (added to attachments).

3) Review for accuracy and click "Send".



### IMPORTANT NOTES:

- Receiving your eConsult response from the specialist, and any additional correspondence, still occurs directly on the OTNhub web platform.
- To use this workflow, both the OTNhub and Ocean accounts used must be linked to the same Professional ID of the requesting clinician. *This technical workflow does not support delegate functionality.*
- Review our [Frequently Asked Questions \(FAQ\) document](#) for more information about how to manage eConsult cases.
- Check out our [videos](#) to submit an eConsult case using OSCAR QHR.