

Send an Ocean to Ontario eConsult from Accuro QHR EMR - Quick Guide

eConsult, along with eReferral, are the first two initiatives of the **Ontario eServices Program**. Ontario eConsult is a secure web-based tool hosted on the OTNhub.ca, that allows clinician senders timely access to specialist advice.

Before You Start:

To use this integration for 1- way eConsult case submission (sending only), via Ocean to the OTNhub, clinics/clinicians must:

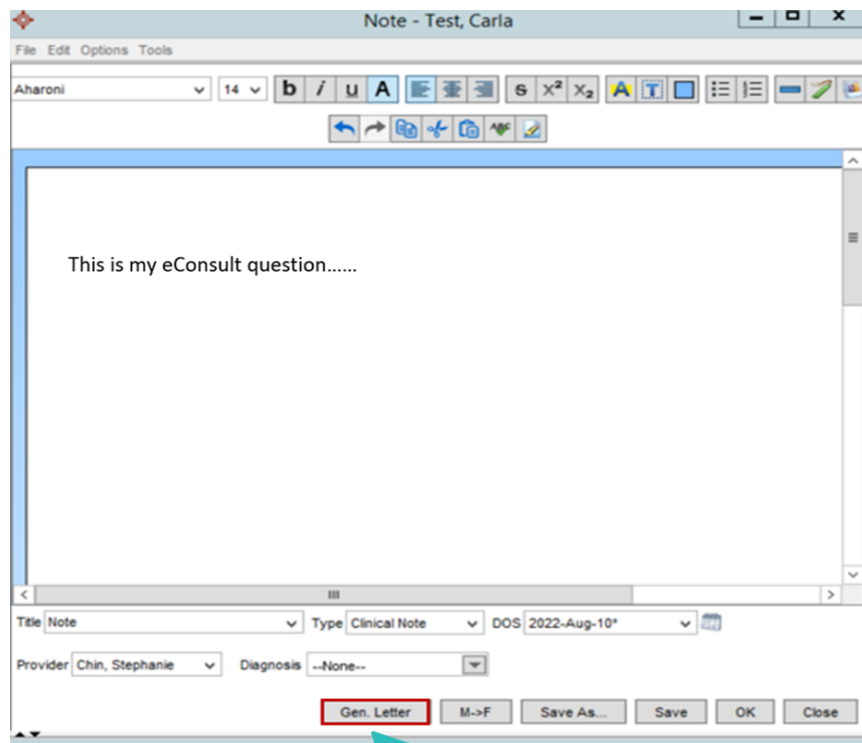
- Be using an instance of Accuro QHR
- Be set up with Ocean eReferral
- Have an OTNhub account (ONEID or OTN credentials)

Initiate an eConsult from Accuro QHR EMR

EMR Steps (Recommended Workflow)

1) With a Patient Selected, create a New Clinical Note (Ctrl + F11) or leverage an existing note/letter template. Type the eConsult question on the note.

2) Click on "Generate Letter".

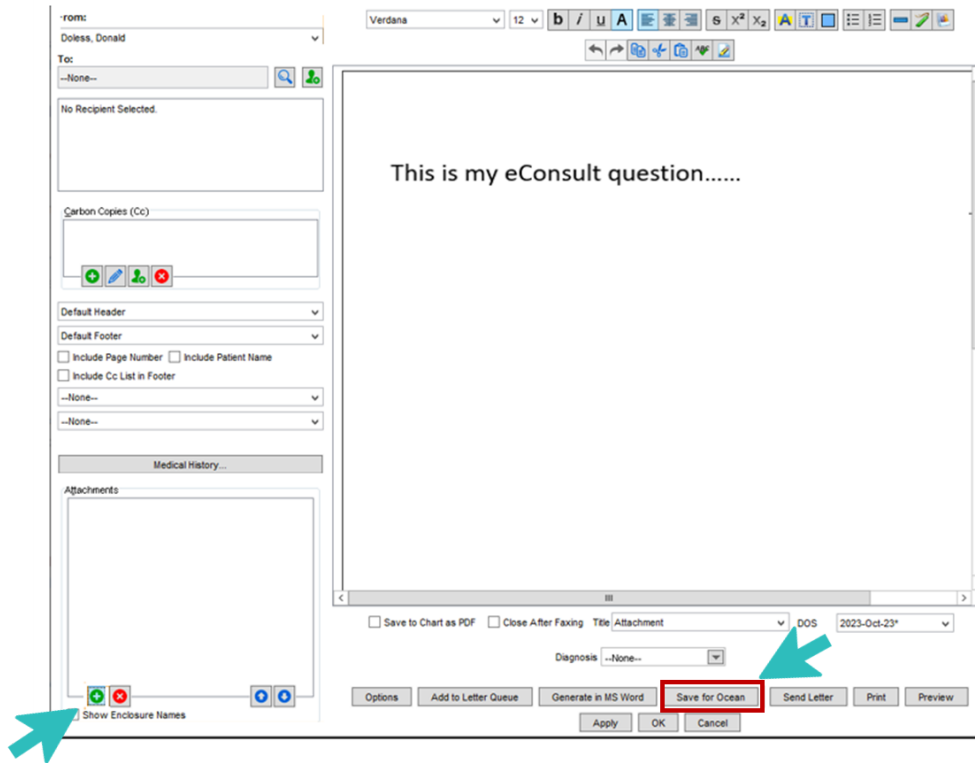


Initiate an eConsult from Accuro QHR EMR

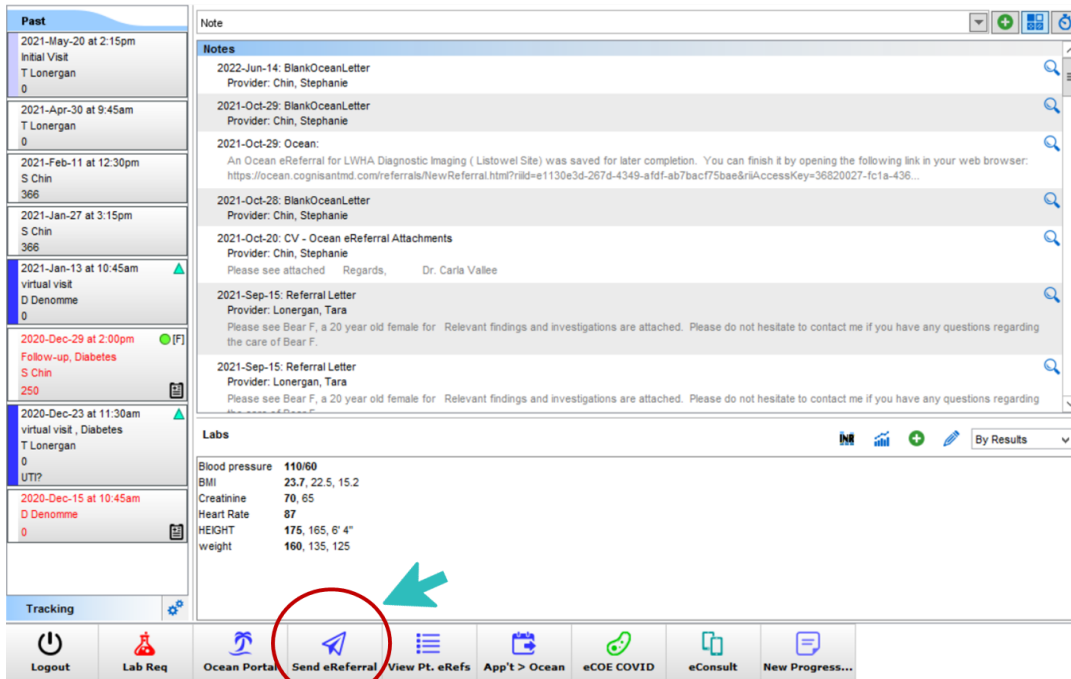


- 3) Add applicable attachments from the **Select Attachments** Window.
- 4) Select **Save for Ocean**. ****NOTE: This feature must first be turned on in the Manage Security->System Settings before it will be visible.** **

The attachment package will be saved to the patient's virtual chart in the "Generated Letters" section.



- 5) Click "Send eReferral" to launch to the Ocean Healthmap.



For more information or to get started,
fill out our [intake form](#) or contact us eServicesProgram@toh.ca.

Accessing Ontario eConsult via the Ocean Healthmap Ocean

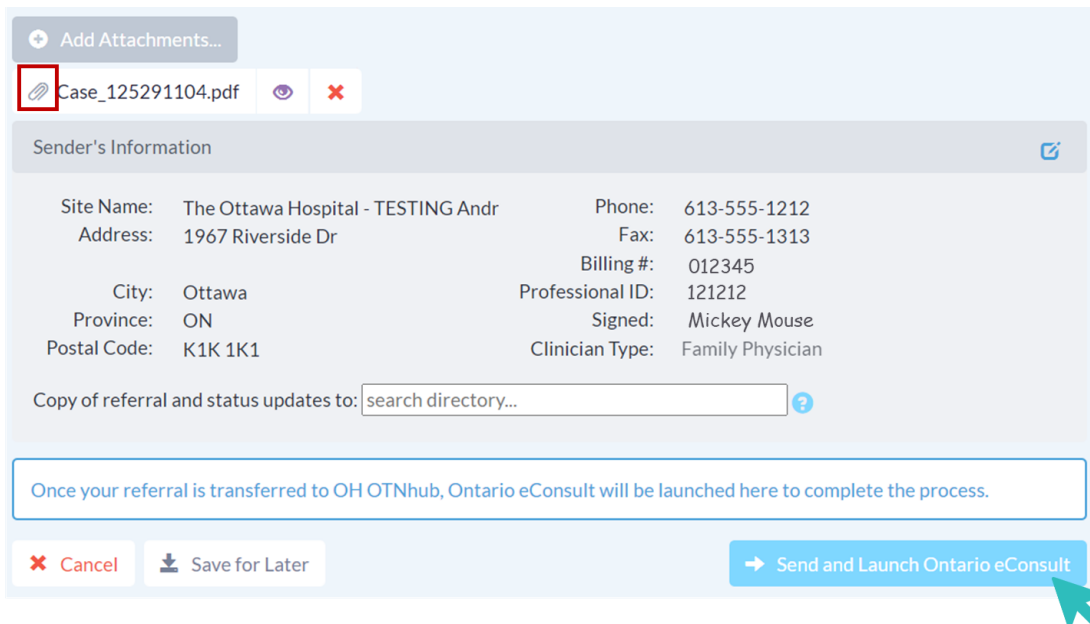
The "Ontario eConsult" service listing is now available in the Ocean Healthmap!

1) Search for "Ontario eConsult" in the Ocean Healthmap (bookmark this as a favorite).

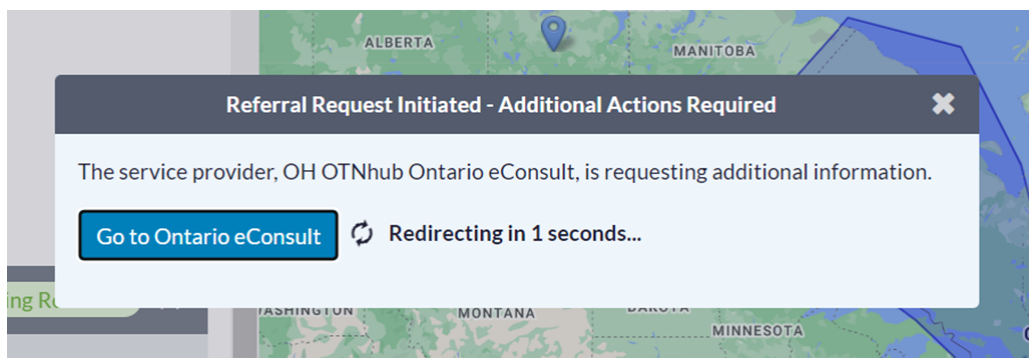


2) Click "Send Ontario eConsult", within the Ontario eConsult listing. 

3) Review form for accuracy and then click "Send and Launch Ontario eConsult".

A screenshot of the Ontario eConsult form. At the top, there is an "Add Attachments..." button and a file named "Case_125291104.pdf" which is highlighted with a red box. Below this is the "Sender's Information" section, which includes fields for Site Name, Address, City, Province, Postal Code, Phone, Fax, Billing #, Professional ID, Signed, and Clinician Type. A text box for "Copy of referral and status updates to:" is also present. At the bottom, there are three buttons: "Cancel", "Save for Later", and "Send and Launch Ontario eConsult", with a green arrow pointing to the latter.

4) Launch to OTNhub to Submit eConsult Case.



Submit an eConsult Case on the OTNhub

On the re-direct from Ocean, you will be prompted to log in to the OTNhub using ONEID or OTN credentials.

Sign In using

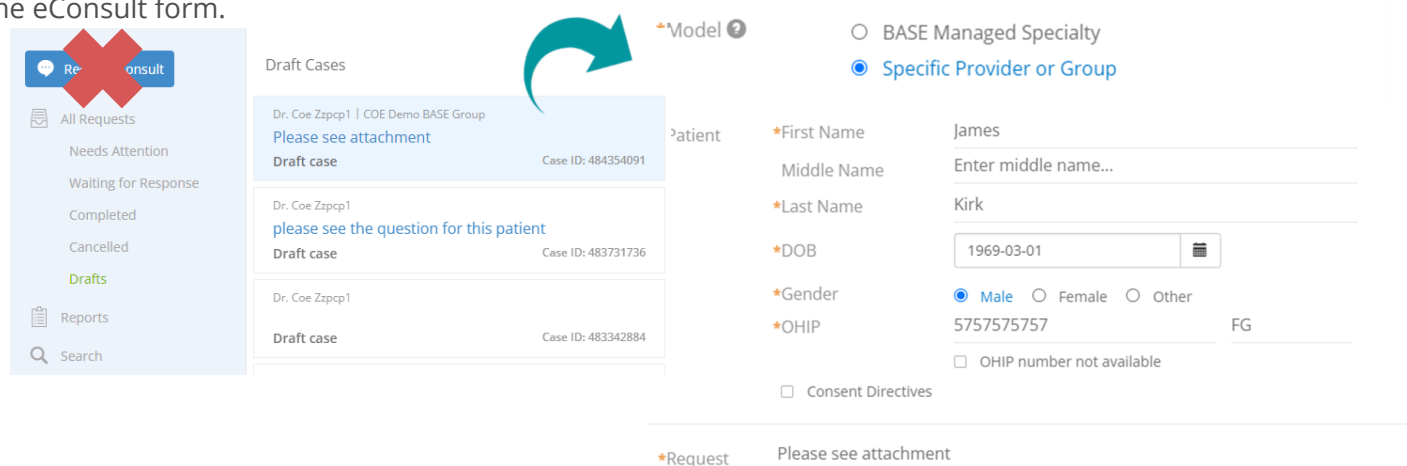
ONE® ID

OTN Credentials

Once logged in, OTNhub will open with a **draft case already in progress** (do not choose "Request Consult").

1) Choose eConsult Model ("BASE Managed Specialty" or "Specific Provider or Group").

Once the model is selected, patient information and any attachments selected from the EMR will be displayed on the eConsult form.



Model ?

BASE Managed Specialty

Specific Provider or Group

*First Name James

Middle Name Enter middle name...

*Last Name Kirk

*DOB 1969-03-01

*Gender Male Female Other

*OHIP 5757575757 FG

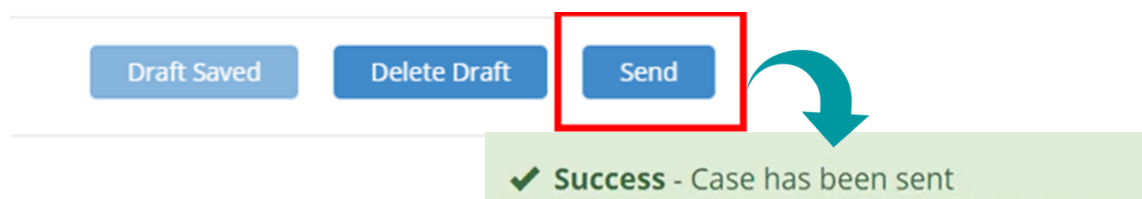
OHIP number not available

Consent Directives

*Request Please see attachment

2) Type the question to the specialist in the "Request" field, if this step was not completed in your EMR (added to attachments).

3) Review for accuracy and click "Send".



Draft Saved Delete Draft Send

✓ Success - Case has been sent

IMPORTANT NOTES:

- Receiving your eConsult response from the specialist, and any additional correspondence, still occurs directly on the OTNhub web platform.
- To use this workflow, both the OTNhub and Ocean accounts used must be linked to the same Professional ID of the requesting clinician. *This technical workflow does not support delegate functionality.*
- Review our [Frequently Asked Questions \(FAQ\) document](#) for more information about how to manage eConsult cases.
- Check out our [videos](#) to submit an eConsult case using Accuro QHR.