## **Benefits of eConsult - Why Send an eConsult?**

Ontario eConsult is a secure web-based tool hosted on the <u>OTNhub.ca</u>, that allows physicians and nurse practitioners timely access to specialist advice.



+100,000 eConsults

sent in the last 12 months

**+125** Specialty Groups available

province-wide

**Join eConsult Today!** Complete the eServices Program eConsult <u>Form</u> or email us at eConsultCOE@toh.ca

## The Benefits of eConsult

- Get specialist advice for your patient fast on average within one day (expected turnaround time is 7 days).
- Provides the opportunity to inform clinical decision making without sending the patient to see a specialist in person.
- Uses secure encrypted communication channels and encrypts all data stored by the service.
- Decreases unnecessary and/or inappropriate referrals.
- Decreases wait times for diagnosis/treatment.
- Decreases travel for patients.
- Improves **care coordination** and collaboration between clinicians.
- Manages patient care at the practice level where patient trust is the highest.
- Complete documentation of the consult available to download and save into your patient's chart.
- Full end-to-end integration available with <u>select</u>
   EMR's
- Send an eConsult through Ocean to the OTNhub from select EMR's

## **Clinician Feedback**

"Easy to use, very quick response extremely helpful in ensuring I am
providing high quality care to my
patient, and also providing me
support in my decision-making,
increasing my capacity as a primary
care provider."
Dr. Ritika Goel, Primary Care
Provider, Toronto ON

- 94% of PCPs rated the service as having high or very high **value**.
- Specialists indicated that eConsult...
  - is a feasible way to improve access to specialist care and communication (94%)
  - has **educational value** (91%)
  - is user friendly (82%)

For more information, visit: <a href="https://eservicesprogramontario.ca">https://eservicesprogramontario.ca</a>



**Reference:** Liddy, C., & Keely, E. (2018). Using the Quadruple Aim Framework to Measure Impact of Health Technology Implementation: A Case Study of eConsult. Impact of Health Technology Implementation.