

Benefits of eConsult - Why Send an eConsult?

Hosted on the secure-web based OTNhub platform, Ontario eConsult is a digital health tool that allows clinicians, nurse practitioners and midwives timely access to specialist advice for patient-specific inquiries and often eliminates the need for an in-person specialist visit.



+120,000

eConsults sent in the last 12 months

+140

Specialty Groups available province-wide

Join eConsult Today! Complete the eConsult [intake form](#) or email us at eConsultCOE@toh.ca

The Benefits of eConsult

- **Get non-urgent specialist advice for your client fast** - on average within one day (expected turnaround time is 7 days).
- Provides the opportunity to inform clinical decision making **without sending the client to see a specialist** in person.
- Uses **secure encrypted communication channels** and encrypts all data stored by the service.
- Decreases unnecessary and/or inappropriate referrals.
- **Decreases wait times** for diagnosis or treatment.
- **Decreases travel** for clients.
- Improves **care coordination** and **collaboration** between midwives and specialists.
- Manages client care at the practice level where **trust** is the highest.
- **Complete documentation** of the consult available to download & save into your client's record.
- Send an eConsult **through Ocean to the OTNhub** from [select EMRs](#).
- Full **end-to-end integration** available with [select EMRs](#).

Clinician Feedback

*"Easy to use, very quick response - extremely helpful in ensuring I am providing **high quality care** to my patient, and also providing me **support in my decision-making**, increasing my capacity as a primary care provider."*

Dr. Ritika Goel, Primary Care Provider,
Toronto ON

- **94%** of primary care senders rated the service as having high or very high **value**.
- Specialists indicated that eConsult
 - is a feasible way to **improve access to specialist care and communication** (94%)
 - has **educational value** (91%)
 - is **user friendly** (82%)

For more information, visit: <https://econsultontario.ca>

The Ontario eConsult Program is led by the Ontario eConsult Centre of Excellence (eCOE). The eCOE is housed in the Ottawa Hospital in partnership with the Bruyère Research Health Institute. The Ontario eConsult Program is 100% funded by Ontario Health.

Reference: Liddy, C., & Keely, E. (2018). Using the Quadruple Aim Framework to Measure Impact of Health Technology Implementation: A Case Study of eConsult. Impact of Health Technology Implementation.