

HRM® Integration for OTNhub

eConsult, along with eReferral, are the first two initiatives of the **Ontario eServices Program.** Ontario eConsult is a secure webbased tool hosted on the <u>OTNhub.ca</u>, that allows physicians and nurse practitioners timely access to specialist advice.

Ontario Health's update to the OTNhub allows clinicians with Health Report Manager (HRM®) access to export completed Ontario eConsult case details, to their OntarioMD-certified EMR.

✓ Save time ✓ Reduce administrative burden ✓ Increase patient safety

✓ Receive a single completed PDF report

How Does it Work?



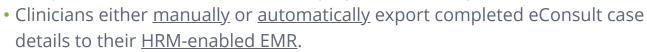
complete the case, once the case inquiry has been fully resolved.



specialist has responded to their eConsult case inquiry.

• Clinicians (or their delegate) will review the response, on the OTNhub, and

• Clinicians (or their delegates) will continue to receive email notifications, once the





- Reports are sent back to the EMR in PDF format.
 - Links to any attachments, that may be sent by consulting clinicians, will be included in the PDF report. To view these attachments, clinicians must sign in to the OTNhub.
- Cases must include a patient OHIP # to be eligible to be sent through HRM.

What do I Need to Use it?



- An active OTNhub account
- An OMD-certified EMR
- Clinician must be active on HRM.
 - This feature is NOT available for Champlain BASE™ eConsult users.

Which Method Should I Choose?

Do you....

have HRM® enabled at a single practice?

Automatic Push

Clinician's can change their settings directly on the OTNhub www.otnhub.ca
Learn how to change your settings here:
Setting eConsult Service Options

Do you....

- work out of multiple locations?
- have HRM® enabled at more than one practice location?

Manual Push

Clinician's (or their delegates) push the EMR (HRM) button, *after completing the case*, to send the full case details back to the EMR.

Learn more here: <u>eConsult: Completing a Case</u>

- The EMR (HRM) button *will be displayed on all eligible cases*, even if the clinician is registered for Automatic Push.
- Clinician's (or delegates) should *only push the EMR (HRM) button once cases are marked as complete*, to prevent multiple reports from being sent, back through the EMR.

Sign me up!

To sign up for HRM®, contact OntarioMD support@ontariomd.com.

To learn how to manage completed HRM reports, in your OMD-certified EMR, click <u>here</u>. To register for an OTNhub account go to <u>www.otnhub.ca</u> or to connect with your regional deployment team for support, complete our <u>intake form</u>.