Ontario eServices Program

HRM® Integration for OTNhub

eConsult, along with eReferral, are the first two initiatives of the **Ontario eServices Program.** Ontario eConsult is a secure web-based tool hosted on the OTNhub.ca, that allows physicians and nurse practitioners timely access to specialist advice.

Ontario Health's update to the OTNhub allows clinicians with Health Report Manager (HRM®) access to export completed Ontario eConsult case details, to their OntarioMD-certified EMR.

✔ *Save time*   ✔ *Reduce administrative burden*   ✔ *Increase patient safety*

✔ *Receive a single completed PDF report*

How Does it Work?

- Submit an Ontario eConsult to the OTNhub using your existing workflow.
- Clinicians (or their delegates) will continue to receive email notifications, once the specialist has responded to their eConsult case inquiry.
- Clinicians (or their delegate) will review the response, on the OTNhub, and complete the case, once the case inquiry has been fully resolved.
- Clinicians either <u>manually</u> or <u>automatically</u> export completed eConsult case details to their <u>HRM-enabled EMR</u>.
- Reports are sent back to the EMR in **PDF format**.
    - Links to any attachments, that may be sent by consulting clinicians, will be included in the PDF report. To view these attachments, clinicians must sign in to the OTNhub.
- **Cases must include a patient OHIP # to be eligible to be sent through HRM.**

What do I Need to Use it?

- An active OTNhub account
- An OMD-certified EMR
- Clinician must be active on HRM.
    - This feature is NOT available for Champlain BASE™ eConsult users.

Which Method Should I Choose?

Do you....
- have HRM® enabled at a single practice?

Do you....
- work out of multiple locations?
- have HRM® enabled at more than one practice location?

Automatic Push
Clinician's can change their settings directly on the OTNhub www.otnhub.ca
Learn how to change your settings here: Setting eConsult Service Options

Manual Push
Clinician's (or their delegates) push the EMR (HRM) button, ***after completing the case***, to send the full case details back to the EMR.
Learn more here: eConsult: Completing a Case

- The EMR (HRM) button ***will be displayed on all eligible cases***, even if the clinician is registered for Automatic Push.
- Clinician's (or delegates) should ***only push the EMR (HRM) button once cases are marked as complete***, to prevent multiple reports from being sent, back through the EMR.

Sign me up!

To sign up for HRM®, contact OntarioMD support@ontariomd.com.

To learn how to manage completed HRM reports, in your OMD-certified EMR, click here.

To register for an OTNhub account go to www.otnhub.ca or to connect with your regional deployment team for support, complete our intake form.

To learn more about the Ontario eConsult service, go to www.econsultontario.ca or contact us at econsultcoe@toh.ca