

eConsult, along with eReferral, are the first two initiatives of the **Ontario eServices Program**. eConsult services are secure web-based tools that allows physicians and nurse practitioners timely access to specialist advice.

The Ontario eServices Program includes the following multi-specialty eConsult Services & initiatives:

### Ontario eConsult Service



- Available province-wide
- Physicians and Nurse Practitioners send eConsult questions to specialists from across Ontario
- Hosted on the [OTNhub.ca](http://OTNhub.ca) web-based platform
- Access specialists through eConsult BASE™ managed specialty groups or directly by name
- More than 120 eConsult BASE™ managed specialty groups with specialists from across the province
- Access eConsult directly on the OTNhub.ca web platform, or through the following integrations:
  - Send eConsults directly from your EMR using Ocean to the OTNhub
    - Note: receiving eConsult responses from the specialist, and any additional correspondence, will still occur directly on the OTNhub web platform. Furthermore, delegates cannot send eConsults on behalf of a clinician using this integration.
  - Send and receive eConsults directly from select EMRs, where available - visit [www.OntarioMD.ca](http://www.OntarioMD.ca) for more details.
- For more information visit [www.eConsultOntario.ca](http://www.eConsultOntario.ca), or contact us at [eConsultCOE@toh.ca](mailto:eConsultCOE@toh.ca).

### Champlain eConsult BASE™ eConsult Service



- Regional eConsult Service for the Champlain region
- Local Champlain region physicians and nurse practitioners sending eConsult questions to specialists primarily from the Champlain region
- Hosted on the [HealthCareWorks](http://HealthCareWorks) web-based platform
- Access specialists through eConsult BASE™ managed specialty groups
- More than 130 eConsult BASE™ managed specialty groups with local specialists
- For more information visit [www.ChamplainBASEeConsult.com](http://www.ChamplainBASEeConsult.com), or contact us at [eConsultSupport@lhinworks.on.ca](mailto:eConsultSupport@lhinworks.on.ca).

### Triage Referral to eConsult Initiative



- Currently available province-wide via Ocean eReferral, and in development through pilot projects leveraging existing referral workflows in Hospital Information Systems (HIS)
- Specialists triaging incoming referrals and where appropriate converting the referral to an eConsult to provide advice
- For more information, contact us at [eServicesProgram@toh.ca](mailto:eServicesProgram@toh.ca)

**Notes:** Clinician's sending eConsults on either eConsult service can bill OHIP K738 billing code. Clinicians who send referrals and have their referral converted to an eConsult by a specialist are not eligible to bill OHIP K738. [Click here for more information.](#)

Specialists providing eConsults received directly via eConsult services, or by converting received referrals are remunerated at an hourly rate directly from the Ontario eConsult Centre of Excellence. For more information on clinician remuneration, contact us at [eConsultCOE@toh.ca](mailto:eConsultCOE@toh.ca).