

Options for Sending eConsults in Ontario

eConsult, along with eReferral, are the first two initiatives of the **Ontario eServices Program**. Ontario eConsult is a secure web-based tool hosted on the OTNhub.ca, that allows physicians and nurse practitioners timely access to specialist advice.

For clinicians located in the Champlain region, eConsult is accessed primarily through the [Champlain BASE™ eConsult Service](#). For more information contact us at eServicesProgram@toh.ca.



	How does it work?	How is patient information managed?	Why should I choose this option?
1 Clinician sends and receives eConsults using web platform	<ul style="list-style-type: none"> • Clinician independently sends eConsult using the web platform • Clinician retrieves eConsult responses using web platform and retrieves a copy of the response to save in patient chart 	<ul style="list-style-type: none"> • Patient demographics must be transcribed manually • Attachments are uploaded manually from a locally saved location 	<ul style="list-style-type: none"> • Easy to access from any computer with a compatible web browser • Clinician can manage on their own and does not require support staff
2 Delegate sends and retrieves eConsults using web platform on behalf of the clinician	<ul style="list-style-type: none"> • Delegate (e.g. referral clerk, nurse, or administrator) sends and retrieves eConsults using the web platform on behalf of clinician, leveraging existing referral workflows • Delegate similarly supports additional follow-up questions and importing of eConsult response into patient chart 	<ul style="list-style-type: none"> • Patient demographics must be transcribed manually • Attachments are uploaded manually from a locally saved location 	<ul style="list-style-type: none"> • Simplified workflow for clinicians who have access to support staff • Allows clinicians to work exclusively in their EMR • Can leverage existing workflow used for submission of referrals
3 Clinician sends eConsults using Ocean and receives eConsult responses and complete additional follow-up using the OTNhub the web platform	<ul style="list-style-type: none"> • Clinician independently sends eConsult directly in their Ocean integrated EMR through to the OTNhub.ca • Clinician retrieves eConsult responses using OTNhub.ca web platform and retrieves a copy of the response to save in patient chart <p><i>Available for Ontario eConsult Service only</i></p>	<ul style="list-style-type: none"> • Patient demographics are pushed from EMR, through Ocean and into OTNhub 	<ul style="list-style-type: none"> • Follows workflow for Ocean eReferral • Clinician can manage on their own and does not require support staff for sending eConsults • Can still leverage support staff to receive eConsults responses, if desired
4 Clinician sends and receives eConsults through direct EMR integrations, where available	<ul style="list-style-type: none"> • Clinician independently sends and receives eConsults using direct integration through their EMR (only available in select EMRs) <p><i>Available for Ontario eConsult Service only</i></p>	<ul style="list-style-type: none"> • Patient demographics and attachments are flowed automatically from the EMR 	<ul style="list-style-type: none"> • Clinician can manage on their own and does not require support staff • Only available for clinicians using select EMRs where integration is available • For more information contact support@ontariomd.com