

eConsult in Long Term Care

eConsult, along with eReferral, are the first two initiatives of the *Ontario eServices Program*. eConsult is a secure web-based tool, that allows physicians and nurse practitioners timely access to specialist advice.

How can eConsult Help in Long-Term Care?



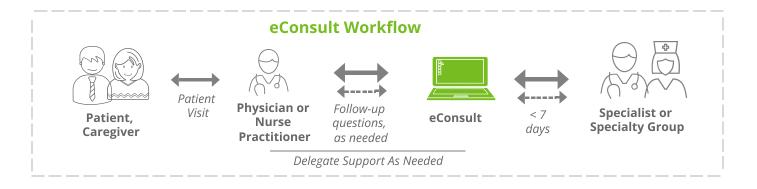
- Provide timely access to non-urgent questions (average response time 2 days)
- Improve care coordination and collaboration between clinicians



- Provide opportunities to enhance learning and manage resident cases within the home
- Avoid unnecessary resident transfers to acute care settings
- Offer an innovative approach to the referral/consultation process

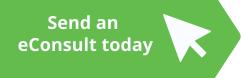


- Address gaps in care for residents unable to travel for specialist visits
- Lower costs and burdens on the home, residents and caregivers



"This [eConsult] was a perfect example of avoiding a costly transfer ... gaining the answer to a question I needed from a specialist to confirm we had the right plan, and showing a family of a LTC resident that we can broaden our network of communication and collaboration to care for their family member who finds it difficult to travel."

- eConsult user and LTC Clinician



The **Ontario eConsult Service**, accessed on the **OTNhub.ca**, is available **province-wide** and offers easy and timely access to specialist advice.

• To **sign up**, visit <u>www.otnhub.ca</u> or complete our <u>Intake Form</u> and a member from our team will assist you.

The Champlain BASE™ eConsult Service accessed on HealthCareWorks, is available for clinicians in the Champlain region.

• To **sign up**, contact us at <u>econsultsupport@lhinworks.on.ca</u>.